



Gehlbach & Royse Funeral Homes, Inc.

*318 East Chestnut Street
Corydon, Indiana 47112*

*Highway 64
Georgetown, Indiana 47122*

Samantha Franck
VP, Channel Manager
Assurant Preneed
10 Glenlake Pkwy, Ste 500
Atlanta, GA 30328

Dear Ms. Franck:

Gehlbach & Royse Funeral Home has been an Assurant Preneed partner for more than three years. During this time, Assurant Preneed has proved through its relationships and programs that it is more than just an insurance company.

In fact, our Assurant Preneed Account Executive Paul Wright has become a good friend. Paul has taught us how to complete all the forms, and he is always there when we need him.


Our strong relationship with Assurant Preneed continues with the home office. It is common for us to receive inbound calls from the home office to make sure everything is going well and that we have all the supplies we need.

Recently, I attended an Assurant Preneed Advisory Board meeting where I was able to interact with the home office staff for a couple of days and share my feedback on products and services. The entire home office staff – Bill Robinson, Samantha Franck, Bob Keegan and Bobby Jones – was terrific. I was very pleased to be part of the Advisory Board meeting and was surprised that we discussed more than just the insurance product.

The Assurant Preneed product also makes writing policies easier for Gehlbach & Royse Funeral Home. We like the simplicity of the insurance product and the paper work is easy. When a new policy or claim is submitted to Assurant Preneed, it is quickly returned, making it easy for our funeral home to respond to our families in a timely manner.

Overall, our experience with Assurant Preneed has been wonderful and we would highly recommend the company to another funeral firm.

Sincerely,


Lou Anne Royse, Secretary/Treasurer